

DEDICATED TO YOUR SUCCESS

“

We offer a range of services which can support your business by creating IT systems and infrastructure which are functional, efficient and stable.

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JUST RE**START**

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JUST RESTART

OVERVIEW - TOP LEVEL TRUST

JUST RESTART is pleased to offer a range of services which can support your business by creating IT systems and infrastructure which are functional, efficient and stable.

We focus on implementing sustainable technology solutions, which allow for upgrades and consolidation when required. Our team works in tandem with your business strategy, tailoring our solutions to your unique requirements and helping you avoid unnecessary financial outlays.

Our clients work with and trust us because we provide holistic technological solutions which guarantee that your IT system works when you need it. We offer project implementation and training services, and our friendly team are experts at bringing you and your staff up to speed when it comes to using new technology.

The provision of ongoing IT support, both onsite and remotely, is something which we make a priority for all of our clients, so once you work with us we will always be available to make assessments or implement upgrades and fixes.

We assist businesses in digital transformations. No matter the current situation of your IT infrastructure, we can customise solutions that will best benefit the business. Working closely with you to ensure the best possible outcome for the business, staff and clients.

OUR OBJECTIVES

JUST RESTART creates an innovative and easy-to-use technological environment for your business, equipping you with a structure that will scale alongside you as your business and staff develops.

We achieve this by providing strategic, architectural, operational and implementation support catered to your technological requirements.

We equip you with:

Custom IT solutions that assist your current IT infrastructures immediately

User-focused tools and training that makes implementing new, innovative technology and procedures effective

Long-term management of your IT system and infrastructure, which conceptualises permanent solutions through adaptational methods

Knowledge and understanding of IT and its software to your staff with uncomplicated, user-friendly training

A progressive, reliable, friendly partnership with JUST RESTART

WHY CHOOSE JUST RESTART?

IT is a complicated field, and as a business owner it can feel difficult to keep up with evolving technologies and ensure that your daily operations and long-term vision for your organisation are being supported by your IT system.

At JUST RESTART, we align our IT solutions with your goals by creating systems which will scale into the future alongside your business. Your IT setup should be stable but flexible, seamlessly integrating with and supporting your business processes while also being easily upgradable and adjustable.

We understand that IT affected issues such as delivery of information, cybersecurity, staff productivity and technological ease-of-use can greatly impact your businesses' success and reputation for excellence, so we centre our services around improving these processes.

Our team takes a holistic approach to your IT requirements, encompassing your hardware, software, educational and support needs.

We also pride ourselves on our commitment to providing ongoing support for all of our customers, in the form of remote monitoring and in-person consultations which ensure that your IT systems run smoothly and always provide maximum value.



PROFESSIONAL SERVICES

As an organisation, you require the best possible technology and it needs to be sustainable and upgradable, and you need to know your financial obligations in advance. Our track record working with government and non-government businesses speaks volumes as we provide strategies for solutions, not processes. We survey your requirements and find the smoothest pathway to providing you with optimal solutions. This requires communication via as many onsite meetings, video conferences and phone calls as you need.

Our support is personalised and we make sure that it caters for all individuals ensuring that your staff feel valued and comfortable with new processes.

Our dedicated team provides complete practical and commercial assistance, tailored to the needs of private businesses, family businesses, entrepreneurs and high net worth individuals. Much like a personal trainer, we will support your firm in every moment and in every situation, so that you can fully focus on your strategic goals.



MANAGEMENT

Planning becomes integral to the initial IT implementation, monitoring, control and accountability of business. With a structured plan in process, you can view and compare the transition between your previous IT hardware and software procedures to the new solution proposed by JUST RESTART. The planning process is co-operative and open to feedback while ensuring that it meets quality standards.

With your plan defined and hardware in place, it's our job to ensure your physical and software-based infrastructure is optimised, understandable and manageable. We work with your team to enhance your software so that it's user-friendly and effective, and we monitor and manage hardware usage so that you receive value for money. Continuous auditing of your inventory is necessary as it not only specifies hardware, but it also provides insight into departments that are lacking and need improvement. Utilising this audit will outline weaknesses in your business and promote advances to create an efficient, optimal working and learning environment.



IT SUPPORT

IT support is not a process – it is a strategy. We learn what you want and need, and then we find the smoothest pathway to getting it done. This means communicating with our experts, rather than just following a manual.

At JUST RESTART we thrive to provide the best management and support to all our clients, and we understand every business is unique and requires different aspects to ensure their business succeeds. That's why we have taken the stress away and created a Managed Support Program (MSP), for a fixed monthly rate we can help you and your business exceed current IT infrastructure. The MSP focuses on advanced performance monitoring, scheduled preventative maintenance, monthly network health review, security & backup management, real time optimisation and unlimited remote and onsite support. Alongside all listed services we manage the business server, all workstations, correct backup procedures, personalised managed support and security. The team at JUST RESTART will work closely with yourself and staff to ensure we implement the correct MSP for your business.



IMPLEMENTATION AND PROJECT MANAGEMENT

Our support is personalised, and we make sure that it caters to all individuals ensuring that your staff feel valued and comfortable with new processes.

We take the initiative to support the aims of your business and because of this, our team will assist in any way necessary to implement a better system. Open communication between your staff and ours will positively affect the overall project. The team at JUST RESTART will provide your business with an informed report of all the developments and support, allowing for complete understanding. Our team can work around all IT obstacles and we can roll out or customise any hardware and software requirements with minimal disruption, providing you with a worry-free outcome.



TRAINING

Investing in the best technology is pointless if you don't know how to use it. We take responsibility for training you and your staff to ensure you receive the best value and broadest opportunities from your new technology.

We train your staff and we also put processes in place to allow for new hires, and temporary requirements. Our team works around your schedule, and we are conscious that you want your team trained as quickly as possible, with the least possible impact on your company.



HARDWARE AND SOFTWARE SUPPLY

An effective IT infrastructure setup for a business is one which is cost-effective, modern and task-appropriate. At JUST RESTART, we work closely with you and your team to ensure that the hardware and software you are investing in is in line with your goals and capable of accelerating your business into the future.

Our holistic approach entails the consideration of numerous factors, including long-term costing, potential upgrades in the future and contingency plans for unforeseen circumstances which may arise. Our team also provides you with cost-savings by delivering the best possible deals on any required hardware.

To aid in monitoring your IT system and ongoing requirements, we construct a database specific to your business which we use to keep track of your inventory as well as generate automatic reports letting us know of any potential issues with your IT setup.

OUR KNOWLEDGE IS YOUR ADDED VALUE

Free Assessment

The first step is assessing the system you already have in place or designing a new system.

Where necessary our JUST RESTART team will provide an in-depth assessment of your current IT infrastructure, as well as exploring how effectively it complements your business processes. This assessment will also allow us to uncover any specific issues or inefficiencies that your current IT setup may be causing.



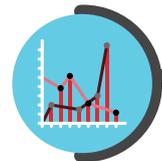
Assessing Different Options

It is important when implementing new or upgraded IT systems that they support your unique business requirements. Every company is different, so at JUST RESTART we take a customised approach which involves gaining an understanding of how your business operates, as well as your long-term vision for the business. This understanding will allow us to create a customised digital transformation/implementation plan which is in-line with your operational needs and objectives.



Creating a Strategic Plan

Once your business requirements and IT infrastructure have been properly assessed, the JUST RESTART team creates a strategic four-year plan which forecasts financial outlays and potential upgrades as well as making provisions for any ongoing support required.



Building a Vision

When approaching a digital transformation/implementation, the possibilities are limitless. By getting to understand your business vision, our experts can produce a plan which will provide the technological underpinnings to allow you to achieve your long-term goals.



Staging Process

When implementing a digital plan, we focus on minimising disruptions to your everyday business. This avoidance of interruption is aided by us breaking the implementation into stages, the amount of which is determined by how large your project is.



Review

Throughout the entire process, our project manager will be in consistent contact with you to ensure that every aspect of the project is running steadily. Once work is complete, we perform a final review of the overall project, making sure that you are happy with all of the changes and that any further requirements are taken care of before the project is completed.



Feedback

At JUST RESTART, we appreciate all types of feedback. We love knowing where we have excelled, and where we can improve. It is important to us that our customers let us know how their new IT infrastructure is performing, as well as their thoughts on the implementation process itself.



Creating

Before we begin, you will be assigned a dedicated project manager who will ensure that the implementation is carried out smoothly and that any potential issues are taken care of immediately. The manager will provide delivery and completion dates which let you know exactly when the various stages of the implementation are happening as well as when everything will be completed and functional.

EXPECTED RESULTS

Throughout the planning stage we create a project management plan and share it with you. This will let you know when various stages of the implementation will happen, as well as the results you can expect upon delivery.

In terms of these results, our team aims to deliver:



Financial Benefits

- Cost-savings due to the creation of an IT system with longevity.
- Development of sustainable solutions.
- Avoiding unplanned financial outlays by streamlining your IT's effectiveness.
- Reduced expenses due to the implementation of time-effective systems.

Technical Benefits

- The creation of an informative, effective and modern technological environment tailored to your business needs.
- Automation of processes where possible.
- Ongoing IT support, both remote and onsite.
- Long-term management of IT and infrastructure.
- Flagging of potential useful upgrades or changes before they are required.

Client and Staff Benefits

- Systems providing effective delivery of information to clients.
- Efficient methods of communication and engagement between clients and your staff.
- Easy-to-use IT systems for your staff.

ACCOUNTABILITY

JUST RESTART provides a well-equipped team of highly-skilled staff who offer diverse capabilities and experience with a wide range of innovative solutions for your business. The JUST RESTART team also provides the most appropriate assistance, effective and efficient staff to meet your needs. While endeavouring to streamline your requirements with as little interruption as possible to your business. By providing you with the best-possible, tailored IT solution and ongoing support, JUST RESTART allows for future progress and leading-edge support for your business.

OUR SERVICES IN A NUTSHELL

To make the right decision, you need the right information. And we provide this to you. We want you to have the necessary knowledge-advantage in order to make the most of opportunities and keep you ahead of your competition.



Managed Service Provider (MSP) - onsite and remote support, proactive IT support, remote monitoring & management, backup & recovery, mail protection, risk assessment, automated threat monitoring

App & Software Development

- custom apps to streamline processes and enable business transformation, our custom app development saves money, we offer a more responsive approach to business needs



Ongoing SEO and Marketing - improved online presence, content creation, digital marketing, research, brand identity, alignment, expression

Ongoing Mentorship - customised training, strategic plan

Cloud Solution

- data management, office software solutions, custom organisation for daily business running, exchange email, user and device management



NBN

- internet, unlimited data, full flexibility and a high-speed connection which caters for all of your internet requirements and includes ongoing support



VoIP

- local number, cloud PBX, customised call handling, portable access virtual assistant



Online presence, Branding and Marketing

- website (including hosting), complete business brand (logo, letterhead, email signature), social media setup, artwork, google my business setup



Online Identity

- domain name, custom email



let's
**GROW
TOGETHER**



CONCLUSION

Our clients work with us because we see technology not only as a means to an end, but also as a platform for growth. You don't buy a computer, or server because you want the physical product as a band-aid solution to your IT problem, but rather, you have an organisational issue that needs solving.

We ensure that our solutions respond to, and compliment your business's IT problems by tailoring our work to your requirements. We guide you and your staff to be more innovative, timely, adaptable and to peer into the future. We take care of your IT while giving you more time to do what you do best, grow your business. Knowledge is power and the possibilities are endless.

REFERENCES

Just a quick note of thanks and appreciation for all your efforts.

We were very fortunate to have Just Restart come to our office and whip it into the modern era. Eddie single handedly has made a seamless and very easy operating system for our business to use. We have transferred to Office 365 we did this in a manic time for our business as we are growing rapidly and need to have everything at our finger tips. Eddie was able to do all this, and we never skipped a beat and things now are better than ever.

I would recommend your company Just Restart over any other company that we have used before and the results are fantastic. The budget was not destroyed either and the cost was exactly as you said it would be.

Thanks again for all your efforts. Thanks 10 times." - *Marcus Steele, Director – Forch Pty Ltd*

"Action Products is a medium sized manufacturing business with and organisational structure that does not have a full time Information Technology position. Over the last six years Eddie from Just Restart has been looking after all the IT needs of our business.

Eddie has given us the best personal service and advice. He understands the importance of IT in our business and always responds to our calls for assistance with a great sense of urgency.

I strongly recommend Just Restart to any business that needs expert advice and assistance with Information Technology." - *Alex de Muelenaere, Managing Director, Action Products Amarula Pty Ltd*

Invest in Information Technology with JUST RESTART
and we will support your organisation skillfully into the future.



Find out how JUST RESTART can support you and your organisation today.

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